Building Healthy Lives

OUTREACH

REFLECTIONS

The Outreach Vision Winter 2023

Reflections

A Message from our President

Welcome to the Winter 2023 edition of the Outreach Vision Newsletter, **Reflections.** Please indulge me as I take a look back over the past year of accomplishments in an effort to build upon our successes and map out a bright and healthy future for those seeking recovery-oriented services.

As I reflect upon my time here at Outreach, I can't help but think about Maya Angelou's famous quote, "You can't really know where you are going until you know where you have been." 2022 was a year of tremendous growth for Outreach, all of which was made possible because of the tremendous foundation and groundwork that was made before me. In order for us to continue making strides in the future, it's important that we take a few moments to reflect upon our past. In addition to all of the exciting developments mentioned in our prior newsletters, I

DEBBIE PANTIN
President/CEO
Outreach Development Corporation

am pleased to share even more highlights of 2022, that we were able to accomplish with the help and support of friends and supporters like you:

- Received a multi-year, multi-million dollar grant from the federal government to provide comprehensive integrated medical and behavioral health care to children, families, and adults at our Richmond Hill outpatient facility. This grant designates our Richmond Hill Wellness Center a Certified Community Behavioral Health Clinic and expands the scope of our services for the Queens community.

- Broke ground on a 25-bed Young Adults Residence at our Brentwood Long Island-Crooked Hill Road campus. This new state-of-the art residence, expected to open in late 2023, will provide care for individuals ages 18-25, a critical and often overlooked subset of people, battling substance use and addiction at alarming rates.

- Cut the ribbon on our new Integrated Opioid Treatment Program for Long Island and surrounding communities and will provide much needed harm reduction and opioid treatment options for those fighting to overcome opioid addiction.

In December 2022, we also hosted our 41st Annual Metropolitan Luncheon aptly themed, "Building Stronger and Brighter Futures Together" and raised over $1 million. We celebrated the power of community and how, together, we can help build stronger and brighter futures for our clients and their families. One of our recent graduates, Cassidy, was honored and spoke about her road to recovery. Cassidy sought treatment for substance abuse and mental health issues of her own volition, after aging out of the foster care system. Prior to entering Outreach House II, Cassidy was using marijuana, alcohol, and cocaine daily and lacked secure housing. Throughout her time at Outreach, she actively engaged in treatment and a 12-step program and is creating a sober new life following treatment. I am pleased to share that she has just moved into independent sober living with a goal toward finding employment in the human services field. In this issue you will have the opportunity to hear from Cassidy, in her own inspiring and empowering words.

I hope you enjoy this issue and make sure you Like, Follow and Subscribe to stay up to date on all of our current events! Wishing you a very happy and healthy New Year,

President/CEO
Outreach Development Corporation

Outreach's 41st annual Metropolitan Luncheon Raises over $1M for Lifesaving Services

2022 Metropolitan Luncheon Awardees and Speakers

On December 8, 2022, Outreach held its 41st annual Metropolitan Luncheon at Cipriani's 42nd Street. More than 750 supporters attended and helped to raise over $1 million to enhance the agency's lifesaving substance use treatment, recovery, and training programs.

"We are so grateful to our generous donors," said Debra Pantin, President and CEO of Outreach. "With the rate of opioid abuse on the rise and deaths escalating, particularly in New York City and Long Island where we operate, the need to expand our reach grows every day. Everyone who made a donation to this year's event helps a family move forward and heal."

This year's Luncheon honored three labor and business leaders: **Joseph Azzopardi**, Business Manager/ Secretary-Treasurer of the Painters and Allied Workers Trades District Council 19, recipient of the Labor Leader of the Year Award; **Callie Haines**, Executive Vice President, Northeast Region Head of the U.S. Office Division of Brookfield Properties, recipient of the Humanitarian of the Year Award; and **James Whelan**, President, Real Estate Board of New York, recipient of the Jim Berg Memorial Award.

2022 Metropolitan Luncheon Awardees:
James Whelan, Callie Haines, and Joseph Azzopardi.

"It's brave and strong to raise your hand and say you need help... I commend the Outreach staff who show up every day and provide support, and the clients who seek the help they need."

Callie Haines, 2022 Humanitarian of the Year honoree

"Outreach is about saving lives, turning lives around, and empowering individuals to go out and live their lives to the fullest. Outreach makes this happen for so many families, no matter their background or the

struggles they face. That's why we support this work."

James Whelan, 2022 Jim Berg Award honoree

The event also featured inspiring speeches by Outreach President and CEO Debra Pantin and Cassidy, a recent graduate of Outreach House II, the agency's adolescent residential facility in Brentwood, Long Island. (To read Cassidy's remarks about her transformative experience with Outreach, see **'In Her Own Words'** in this newsletter).

The event was chaired by Daniel Kindbergh, Executive Vice President of Operations at Brookfield Properties, and Chairman of the Outreach Board of Directors, who led the 2022 Metropolitan Luncheon Committee, comprising of over 30 dedicated labor and business leaders who worked tirelessly to ensure Outreach raised needed funds. To help raise additional support, Committee member Paul Vitale donated 12 one-of-kind Tory Burch handbags which were sold through the event's inaugural silent auction. The Luncheon was seamlessly produced with tremendous thought and care by Marsha Radulov, Outreach's Director, Fundraising & Special Events, who has coordinated this annual event for the past 17 years.

"It's been a particularly difficult two-plus years for those challenged by mental health and substance abuse issues," said Pantin. "The support offered to us by our honorees and those who attend our Metro Luncheon each year helps those we serve tremendously."

Debra Pantin

Filling A Growing Need On Long Island:

Outreach Opens New Integrated Opioid Treatment Program

In 2020, nearly 92,000 people in the U.S. died from drug-related overdoses, according to the National Institutes of Health. In Suffolk County, Long Island, 713 individuals perished from overdose last year alone. The county now ranks seventh, out of all of New York State's 62 counties, in the highest number of fatal overdoses due to opioids.

"We need to start saving lives. That's it. Period," said Cari Faith Besserman, Director, Suffolk County Department of Health Services, Division of Community Mental Hygiene at the December 19, 2022, ribbon cutting ceremony for the Outreach Recovery Center's new Integrated Opioid Treatment Program (OTP). The program, which opened in Brentwood this month, will provide medication assisted treatmentservices utilizing methadone, and other life saving medication for opioid addiction. Designed to fill the growing need for opioid treatment options on Long Island, the OTP will operate six days a week and serve individuals, especially those from both Suffolk and Nassau Counties.

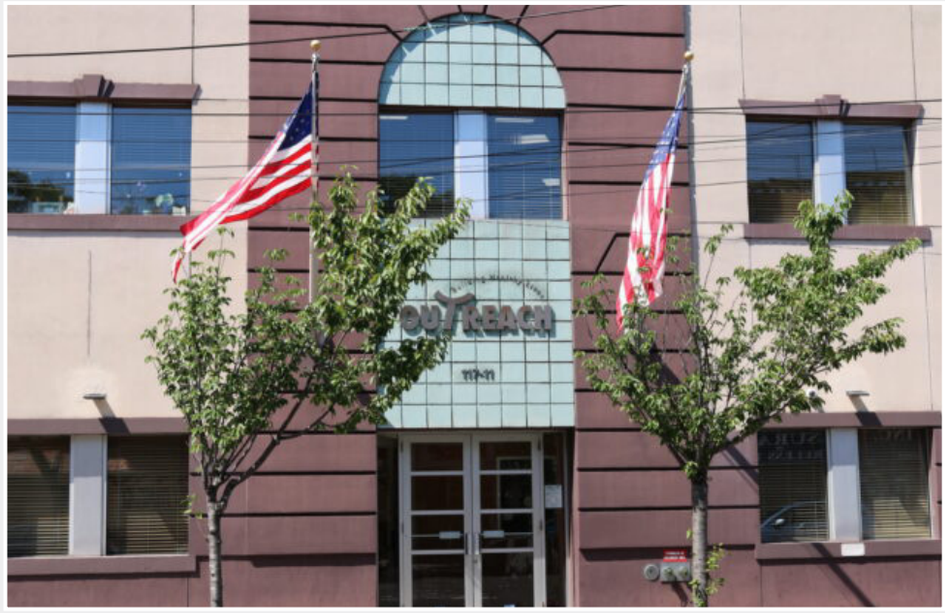
"The escalating problem of addiction has necessitated the need for expansion on our part," said Debra Pantin. "Sadly, prevention, treatment, recovery and harm reduction services are more in demand than they have ever been. But, gratefully, New York State and Nassau and Suffolk Counties, have seen the need and are working with us to help those in the community who are suffering, both those who are addicted and their families. We are doing so by opening this new integrated clinic that will offer medication assisted treatment and counseling along with other Social Determinants of Health services, such as vocational assistance, education, family support, and harm reduction and recovery support."

Dr. Chinazo Cunningham, Commissioner of the NYS Office of Addiction Services and Supports (OASAS), said "This program, a comprehensive OTP using methadone, is one of the gold standard methods of treatment. We know that evidence-based methadone treatment reduces mortality by 50%, cutting the risk of death by half. I can tell you as a physician, that there is really very little we do in medicine that has that kind of effectiveness." In fact, according to the United States Centers for Disease Control and Prevention (CDC), treatment that uses methadone for opioid addiction recovery is the safest and most effective form of treatment currently available.

Assemblymember Keith Brown (Suffolk County - District 12) who spoke at the December 19th ribbon-cutting noted, "Today is a great day in the fight against overdoses on Long Island." He also stated, "(The OTP) will make sure people are able to sustain themselves and get the treatment they need to turn their lives around." As a truly integrated facility, the OTP which will be housed in Outreach's outpatient facility at Pilgrim State Psychiatric Center, will provide several functions including, assessments, methadone maintenance, clinical counseling utilizing a trauma-informed, person-centered care approach, psychiatric evaluations, peer services, case management, and vocational assessments and counseling.

Outreach Richmond Hill Wellness Center Certified As A Community Behavioral Health Clinic For Queens

The Center for Mental Health Services, Substance Abuse and Mental Health Administration (SAMSHA), a division of the federal Department of Health and Human Services (HHS) has awarded Outreach a four-year grant totaling $3.982 million to provide comprehensive integrated medical and behavioral health care to children, families, and adults. With these funds, Outreach's Wellness Clinic will be designated a Certified Community Behavioral Health Clinic (CCBHC) and expand the scope of its services for the Western Queens community.



Richmond Hill Clinic

The award will allow the agency to hire mental health and medical staff, expanding its existing programs and integrate health care with addiction treatment. "This grant validates that the work we have been doing for years, providing mental health and medical services to those who come to us for addiction treatment. Integrated services are effective, and the federal government is looking to Outreach to expand these needed services here in New York," said Debra Pantin, President and CEO of Outreach.

According to SAMHSA, the CCBHC model is designed to ensure access to coordinated comprehensive behavioral health care in a timely way. CCBHCs are required to serve anyone who requests care for mental health or substance use, regardless of their ability to pay, place of residence, or age - including developmentally appropriate care for children and youth.

CCBHCs must meet standards for the range of services they provide and are required to get people into care quickly. An important feature of the CCBHC model is that it requires crisis services to be available 24 hours a day, 7 days a week. CCBHCs will provide care coordination to help people navigate behavioral health care, physical health care, social services, and the other systems they are involved in. In total, they are required to provide nine core services to cover the breadth of healthcare needs in the community. These include: crisis services, treatment planning, screening, assessment, diagnosis & risk assessment, outpatient mental health & substance use services, targeted case management, outpatient primary care screening and monitoring, community-based mental health care for veterans, and peer, family support and counseling services.

Program Spotlight

Leading the Charge for Justice, Equity, Diversity, and Inclusion at Outreach

Since our founding in 1980 as an assessment and referral agency for the community of Glendale, NY, Outreach has been dedicated to providing access to treatment to anyone struggling with substance misuse.

Over the years, the agency has grown to serve more people and more communities throughout New York City and Long Island and has continued to offer care to anyone in need - regardless of their race, gender identity, sexual orientation, age, physical ability, language, immigration, or insurance status and, or ability to pay. A commitment to Diversity and Cultural Competence has always been, and remains to this day, a part of the agency's DNA.

Following the uprisings in response to the murders of George Floyd, Breonna Taylor, Ahmaud Arbery, and others, during the summer of 2020, Outreach's President and CEO Debra Pantin in partnership with the Board of Directors felt it was important to join the national conversation around racial injustice, and build on the organization's commitment to, what is now known as, Justice, Equity, Diversity and Inclusion (JEDI), "The Board and I feel strongly that JEDI is not something we can ever be complacent about. Particularly now, when the country is awakening to the fact that systematic racism continues to pervade our nation," says Pantin, "As an organization dedicated to providing compassionate and equitable care for all, we must diligently live our anti-racist, socially inclusive values."

Alexis Gadsden

To that end, last year, Ms. Pantin and the Board initiated a process to update Outreach's approach to JEDI. Guided by National Standards for Culturally and Linguistically Appropriate Services in Health Care, we committed to developing a new agency-wide JEDI competence plan that incorporates input from underserved populations, including service users, community members, staff, and families. The first step in this process was to hire a Chief Diversity Officer to lead the effort. According to Pantin, "When it came time to recruit someone for this vital position, there was no question who it should be. Alexis Gadsden was the obvious choice. She is someone people just naturally gravitate to and confide in. She's warm, caring, and a consummate professional. Thankfully, she accepted the challenge, and of course, she did so with her usual enthusiasm and intelligence."

"I'm dedicated to Outreach and to the field," says Ms. Gadsden, "Tell me a task at hand and I'm there 100%." Gadsden offers much more than just enthusiasm to the position; she brings a lifetime of invaluable experience - over 40 years of clinical, direct service, compliance, strategy, and management experience in behavioral health. She has been employed at Outreach for more than 25 years in a range of key positions, most recently as the agency's Chief Compliance Officer.

Before joining Outreach, Gadsden spent 20 years at the Educational Alliance, where she served as Assistant Executive Director and managed drug and alcohol treatment services, mental health community residences, adolescent homeless services, group homes and transitional living programs. A professional social worker and mental health counselor, Ms. Gadsden has served on many professional committees, advisory boards, and advocacy groups. Currently, she is on the Board of Directors for the Legal Action Center and the Alcoholism & Substance Abuse Providers of New York State. She holds a Master of Social Work from Fordham University and has completed the Columbia University Graduate School of Business Management Training Program.

What also makes Ms. Gadsden uniquely qualified for her position, is her personal experience coming to this country with no English language skills, and learning to navigate her way in New York, first in Brooklyn, then on Long Island, after spending her early childhood in Puerto Rico. "As soon as I got here, I learned quickly that this world is comprised of many different people. Though my family and I experienced a lot of racism here, I decided that I wasn't going to let that stop me and I was going to remain open to new people, no matter where they were from or what they looked like. And, that decision continues to guide who I am and my work today."

Since assuming the role of Chief Diversity Officer at Outreach, Gadsden has assembled a 20-person JEDI committee comprised of a diverse range of clinical, administrative, support, and management staff working throughout Outreach's treatment and support programs and representing many of the communities the agency serves. They meet regularly and are helping to inform all aspects of the agency's JEDI strategy. This includes collecting quantitative and qualitative consumer and staff satisfaction data generated by Outreach's annual survey process to inform the JEDI plan and refine goals on an ongoing basis. These activities coupled with regular discussions with the Board and leadership, serve as the groundwork for Outreach's plan which seeks to advance anti-racist outcomes to ensure the organization continues to be an inclusive and equitable place for Black, Latinx, Indigenous, LGBTQIA+, and other underrepresented guests, families, and staff.

Stay tuned for more updates on Outreach's important JEDI work and profiles of the group's diverse membership in future issues of this newsletter.

As reported in this newsletter, Cassidy was a featured speaker at Outreach's 41st annual Metropolitan Luncheon on December 8, 2022. Her words inspired a standing ovation from all of the Luncheon's 750+ guests.

We hope they will inspire you too, and remind us all that recovery is possible, that it is always okay to ask for help, and help is here if you ever need it.

If you or a loved one are struggling with substance use, please call our toll-free number for a free and confidential consultation at 1-833-OPINYORG (1-833-674-6967)

IN HER WORDS

Cassidy's Story

My name is Cassidy and I am a graduate of Outreach House 2. I am honored to be say that today, I am sober and well and willing to share my story.

I was born upstate, in a small town called Oneonta, to a single mom and a distant and abusive father. Ironically, they both struggled with their own addictions and met in the AA rooms. After some time, my mother ended things with my father and relocated us to Coney Island, Brooklyn. Growing up, I always stood out from the crowd and became an outcast. I was bullied up until high school and it really impacted me when I was younger, stirring up the feelings that most addicts face at one point or another - worthlessness, loneliness, and resentment.

A common occurrence in my life was relocation. Whether it was regarding family, financial, or safety reasons, we were always on the move. We moved back upstate to a town called Margaretville. This would ignite the fire of my drug addiction and neglected mental health. My mom became wrapped

Cassidy

up in her own addiction, and I was left to my own devices. I began flunking out of school and started hanging out with the wrong crowd.

At first, it was only weed, but as life progressed, and traumas increased, I began experimenting. I started drinking on the weekends, along with smoking weed every day. I thought my life was manageable, and I had it under control. During this progression, my father would make an appearance in my life with a raging savior complex, and decided it was his time to take a crack at "fixing me." Long story short, his addiction and mine weren't too compatible.

After consistent back and forth between both parents, I was placed into the State's care at the age of 17. At this point the hopelessness became so apparent in my day-to-day decisions that even when faced with consequences I chose drinking. I aged out of foster care and moved out on my own. Once I felt the freedom from the structure of foster care, I started using cocaine recreationally. I was a notorious couch surfer and couldn't hold a job unless it was selling drugs or, in other desperate times, myself. My drug use escalated, and cocaine and stimulant pills became more than just recreation. I needed them to function in my daily life. Drugs became a necessity. The exposure to the stimulants and depressants I had wasn't in pursuit of happiness, but out of a lack of acceptance of the turmoil and suffering I was going through.

Outreach helped me set up a spot for myself within a recovery house, create a credible and presentable resume, and assist me with the painfully confusing DSS process, and overall remained an amazing support throughout this whole process. From beginning to end.

Besides the stimulants, I exposed myself to many relationships that were relatively doomed from the start, whether I was tormented, ridiculed, or downright abused and I accepted it all for only one simple reason…To have cheap access to the drugs I needed and desired. Then, one day something changed. My relationship expectantly tanked, I lacked the funds I needed to bounce back, and I felt so exhausted. Now, I realize that the feeling that I felt was powerlessness.

On February 7th, 2022, I enrolled in a 28-day detox and transferred to Outreach. I spent approximately 9 months at Outreach and endured intense therapy regarding my trauma, as well as the impact my decisions had on the bleak perspective I not only had on my life, but on myself personally. I spent a majority of time working on my own independence skills and setting boundaries with those who enabled my addictive habits.

Without Outreach's help to establish a stable and healthy plan for the future I wouldn't be in the position I'm in today. Outreach helped me set up a spot for myself within a recovery house, create a credible and presentable resume, assisted me with the painfully confusing DSS process, and overall remained an amazing support throughout this whole process. From beginning to end.

My plan for the future is still undecided but no longer bleak. I'm looking into multiple opportunities that have been offered to me and am so excited to explore all the options. I'm really interested in joining the healthcare field, and possibly working in environments like Outreach. I'm assuring myself that with every decision I make, I'm always prioritizing my recovery and using my sober network to help me make smart and healthy decisions.

Outreach's Staff Referral Program Brings in Great Talent

By Sue Resnick, HR Recruiter

Vanessa Saunders with her sister Christina Cush, whom she referred to work at Outreach.

Outreach knows that great workers beget great workers. That's why we are so proud of our Employee Referral Program. Don't just listen to us; hear firsthand what Vanessa Saunders, Administrative Assistant at Outreach Recovery Center in Brentwood had to say about why she referred her sister Christina Cush to come and work for the agency. "My sister and I had been in the same field of work for several years when we worked with people with disabilities. When I came to Outreach, I told her what a great environment I'm in and encouraged her to take a leap of faith in doing something out of her comfort zone, as I did years ago. Change is not without turbulence, but for the most part it has been a positive experience for her and I'm so glad she's now part of the Outreach family.

Besides helping the community – and your referral getting a rewarding job – Outreach will pay $1,000 for a referral that is hired.

Intrigued? Check out Outreach's open positions at https://opiny.org/careers and encourage your friends and family to apply today!

Partnership Spotlight – Brooklyn District Attorney's Office Community Resources and Re-Entry Bureau

Outreach is proud to be a participating member in the Kings County Re-Entry Task Force Bureau bi-monthly meetings in Brooklyn. Through these meetings, the Re-Entry Task Force staff became familiar with Outreach and our dedication to providing person-centered services, including for Justice Impacted individuals. Prior to COVID the Re-Entry Task Force Bureau Chief, Maria Abadia, invited Outreach to partner with the Bureau in their newly formed, holistic combination of Re-Entry services and the, then separate, Brooklyn District Attorney's Community Resources program.

Community Resources and Re-Entry Bureau is a new and unique combination of Re-Entry services

The Community Resources and Re-Entry Bureau has moved into a beautiful, totally renovated space in downtown Brooklyn and on November 1st, Outreach joined other community partners and supporters at the Fall Kickoff and Resources event. Outreach has two offices onsite where we provide both assessment and outpatient treatment services including Individual and Peer counseling. Clients also have access to all outpatient level treatment services, including medical, vocational, psychiatric, and medication assessments and treatment (these services are currently available either in person at our Greenpoint location or remotely).

and community partners. Outreach was honored to be selected as the designated treatment partner for the delivery of substance use services, including assessments and ongoing outpatient treatment services for Re-Entry youth and adults. Access to community support services has shown to reduce recidivism. This new "HUB" provides holistic, wraparound services, including job training, Medicaid and SNAP enrollment, clothing assistance, GED classes, Life Skills workshops, resume assistance, employment referrals, and substance use treatment from Outreach. The Brooklyn District Attorney's office is the only District Attorney's office in New York with its own Re-Entry Bureau.

Outreach staff are onsite at the Community Resources and Re-Entry Bureau one day a week, on Wednesdays, from 9:00 AM to 5:00 PM. Staff are also available by telephone for consultants on others of the week. Re-Entry clients are always welcome at our Greenpoint site if that is better for their schedule, or if they are interested in Group services.

Any Re-Entry youth or adult participant who needs substance use assessment or treatment is eligible to engage in Outreach services.

For further information please contact the Program Director of Outreach Greenpoint at 718-383-7200.

PROGRAM OR POPULATION?

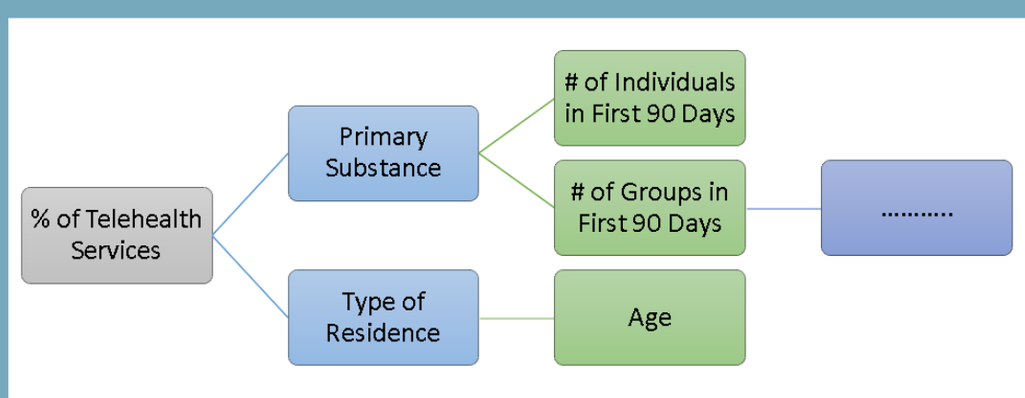
How we look at data impacts decision making

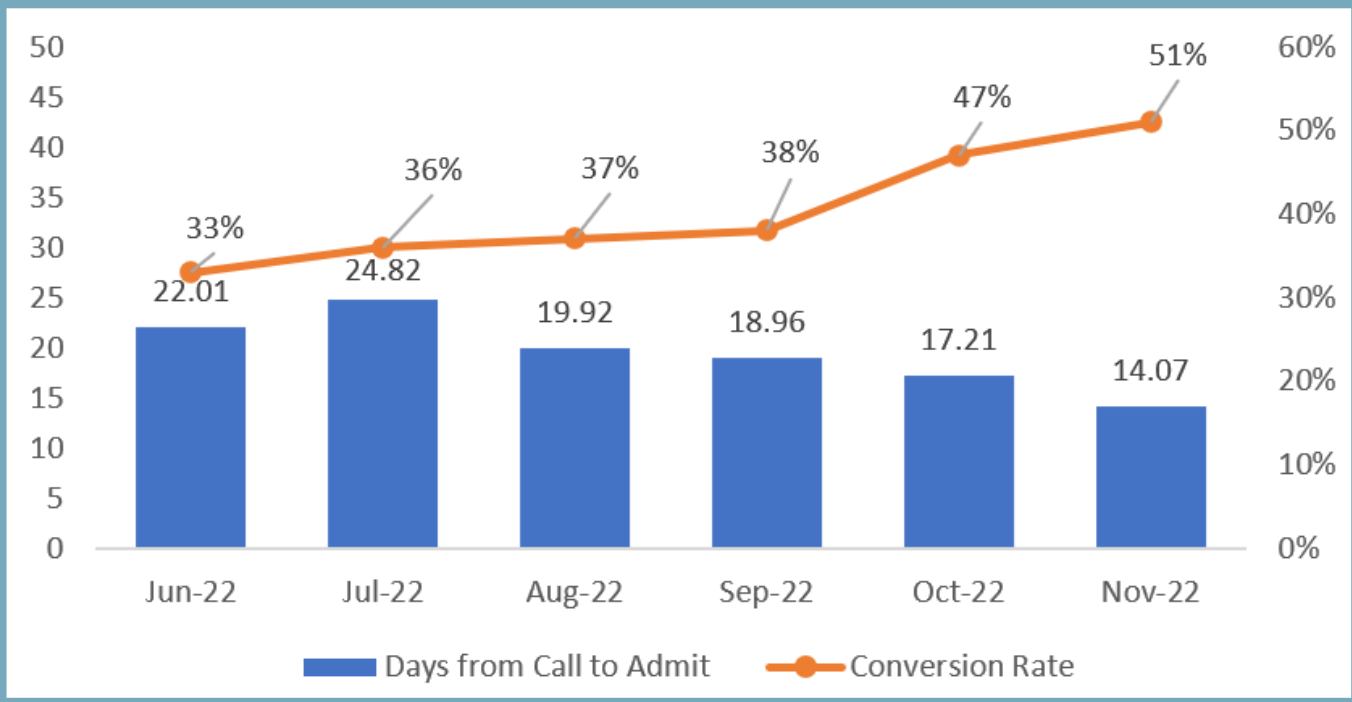
By Kelsey Silver, Assistant Vice President, Quality and Data Analytics

Historically, data has been viewed, analyzed, and acted upon within the context of siloed programs or lines of service. Most information within our industry is reported at the program level in conformance with state and local guidelines. However, something interesting happens when we assess the rich information we possess at a population level, such as demographics, rather than a program level: we begin to see, in ever growing clarity, populations with which we can improve care and expand services. This information would not necessarily been visible at the small program level.

By moving towards population health management, Outreach continues its commitment to serving our diverse and constantly evolving communities. Our Continuous Quality Improvement program seeks to ensure equitable access, engagement, and retention across all programs and populations while exploring new and exciting opportunities. We are excited to expand our use of our KPI (Key Performance Indicators) data visualization platform to bring data into daily decision making and clinical support, all with the goal of Quality Client Care.

Example Machine Learning Decision Tree: Assisting Clinicians in Supporting Client Care





STAFF ACCOLADES AND PROMOTIONS

In addition to his work as a porter at Outreach Recovery Center in Brentwood, **Michael Grant** has dedicated his time to being a referee for youth sports on Long Island. He and his fellow referees were recently featured in News 12 story about a lesson in kindness they learned from a student football player they worked with. Outreach applauds Mike for his extra-curricular work that has made a difference in the lives of many of the area's young people.

Michael Grant (far left corner) and his colleagues refereeing a local football game in Suffolk County.

November, like every month, was a busy one for **John Venza**, Outreach's Vice President for Adolescent and

Residential Services. He was a featured presenter at the Suffolk County Addiction, Prevention and Support Advisory Panel on Substance Misuse and Prevention Educational Forum hosted by Suffolk County Legislator Sarah Anker.

John also presented a workshop on behalf of Outreach and in partnership with Long Island's Sunshine Prevention Center a workshop on Marijuana (THC) and Your Kids: What Every Parent Should Know. Additionally, John was highlighted in news story on WCBS/Channel 2 about the impact fentanyl is having on families who have children struggling with substance use. To view the story, please visit our website at **opiny.org**.

Tom Olivo, Program Director for Outpatient Services, and other staff participated for the third year in a row in Wreaths Across America event where they assisted in laying wreaths for veterans at the Long Island National Cemetery in Farmingdale.

Tom Olivo and colleagues laying wreaths at LI National Cemetery.

In Memoriam

Outreach mourns the passing of two colleagues.

Janet Green, who had been part of the Outreach family since starting her career at Outreach Haven in 2004, to her most current role as a part-time transition counselor at Outreach House II.

Samantha (Sam) Akerson began her journey with Outreach in June 2008 as a childcare worker. In 2014, she transitioned roles to become the Overnight Counselor at Outreach House I. Sam earned her CASAC-T and was studying to obtain her CASAC while employed with Outreach.

The loss of these two beloved colleagues leaves a big void here at Outreach. Our hearts and sympathies go out to their families, co-workers and friends.

Promotions

Kristin Cox

Kristin was promoted to Director of Purchasing. She joined the Outreach staff in 2020 at the height of the COVID-19 crisis as Purchasing Specialist. She has since worked hard to ensure that the agency had all its purchasing needs met despite the pandemic and affiliated supply chain issues. A native Queens resident, who now lives on Long Island with her family, she came to Outreach after having worked as a Purchasing Manager for a roofing business. "As someone on the business side of things here, I love learning about the agency's mission through what I purchase for the programs," said Cox. "I also really like all the different people I work with at Outreach."

Elva Aguilar

Elva Aguilar, previously our Electronic Health Record (EHR) Coordinator, has been elevated to the role of User Experience and Quality Assurance Specialist. In this new role, Elva will continue to provide training on the EHR system but will also take a lead role in future implementations and support the upcoming Certified Community Behavioral Health Clinic (CCBHC) initiative. Elva's focus within the CCBHC will be on quality improvement and data utilization to ensure we meet and exceed the expectations of the communities we serve.

Additionally, we have made some changes to our Quality Improvement and Data (QID) team to better support both clinical and administrative staff in their use of the EHR system and related technologies, as well as to improve quality and data analytics. We are pleased to announce the onboarding of **Keon Nematollhi** as Technical Support Specialist in June. Keon manages our JIRA service desk and is the first point of contact for EHR-related support.

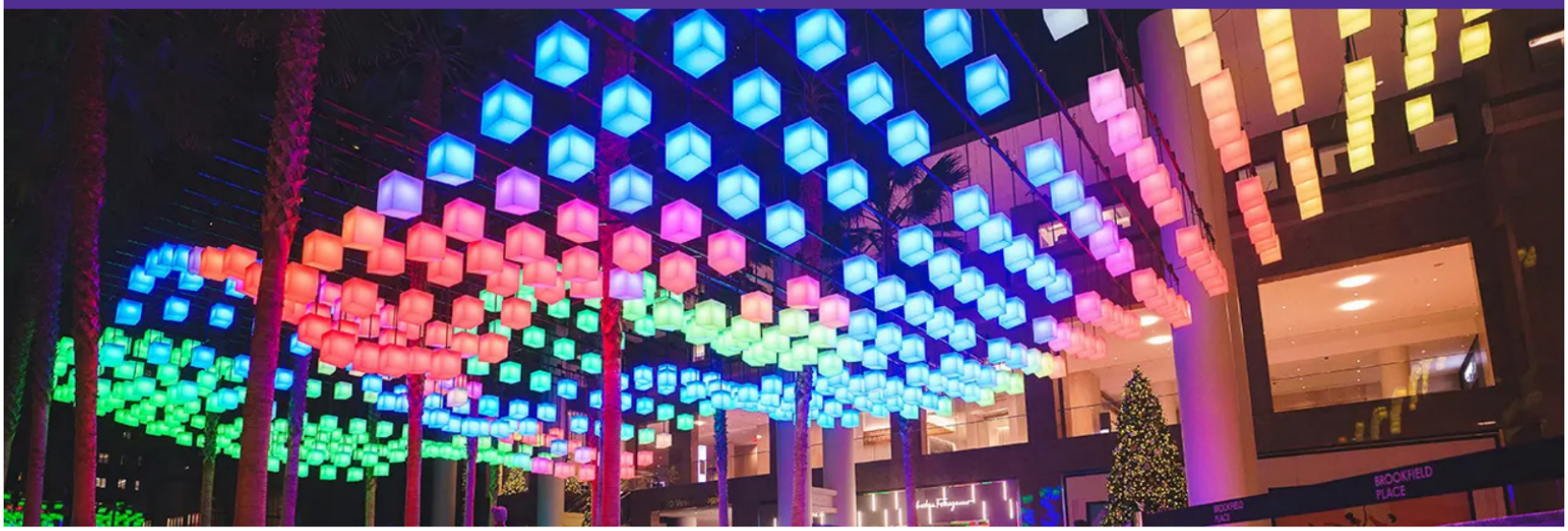
Please join us in congratulating Kristin and Elva in their new positions, and welcoming Keon to Outreach.

Luminaries for Outreach

We are thrilled to share that Outreach was selected as the organization to benefit from Brookfield Place's special annual holiday light exhibition, Luminaries.

Conceived by the LAB at Rockwell Group, Luminaries is a glowing canopy of 640 twinkling custom lanterns that changes in color and intensity and is above Brookfield Place's Winter Garden in downtown Manhattan. Visitors were able to send an illuminated motion-activated holiday wish or conduct the glowing lanterns to music. For every one of these interactions with Luminaries, Brookfield Place donated $1, up to $25,000, to Outreach!

"The exhibit was held throughout the holidays from November 23, 2022 to January 6, 2023, and presented a wonderful opportunity to celebrate the season while supporting Outreach."



Holidays at Outreach

Holiday Party

On Friday, January 6th, Outreach staff gathered together at the Stonebridge Country Club for the Annual Staff Holiday party. All enjoyed food, fun and festivities and even had a chance to cast their vote for the 2023 Cutest Pet Contest. Thank you all for another successful year.

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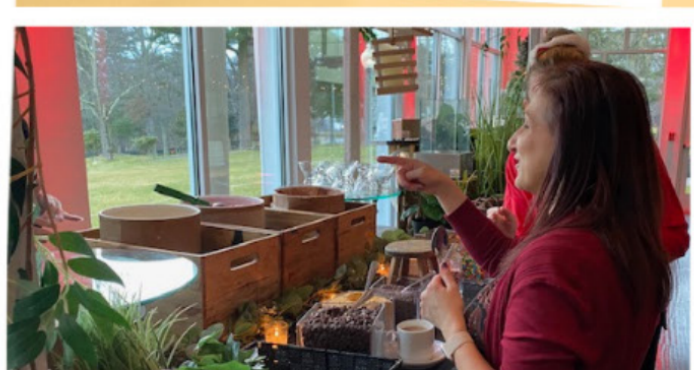
Outreach's Cutest Pets
Who is your favorite?



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